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## FACTSHEET 4



# WHAT DO ARC MEMBERS DO



## Background

ARC has members in all of HMRC's 22 professions<sup>1</sup>. They ensure delivery of HM Revenue & Customs (HMRC)'s two main goals – bringing in the money to fund the UK's public services and operating tax credits to deliver financial support to families and individuals.

We don't have room to describe all their jobs in detail, but they are the senior tax professionals, accountants, lawyers, policy makers and managers who

- ◆ implement the Government's policies
- ◆ draft tax laws
- and
- ◆ administer the tax system fairly.

ARC members lead on the most complex tax work, or are heads of major functions or business areas, and they drive HMRC's performance. Their work is complex and involves making a wide range of difficult legal, technical and financial judgements, or managing an operational or technical area. They provide professional advice and services in key aspects of HMRC's work, or lead teams of specialists.

<sup>1</sup> Tax, Banking, Communications, Compliance Accountants, Criminal Investigation, Economists, Finance, Human Resources & Learning Specialists, Information Technology, Intelligence Analysis, Internal Audit, Lawyers, Librarians, Operational Delivery, Operational Research, Pacesetter, Policy, Procurement, Programme & Project Management, Social Research and Statisticians.



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## Hands-on work

ARC members are not just pen-pushers; many are actively involved in negotiating top-end settlements with wealthy individuals and large corporates, in mounting prosecutions and in stopping criminal attacks. They work as the senior tax professionals, accountants, lawyers, policy makers and managers who ensure that tax is paid as Parliament intended.

Some of them work with ministers and other government departments on high level policy development and maintenance, such as the annual Budget, or provide legal and economic expertise. Others manage the work of investigation teams in criminal investigations or local compliance, or do the often complex and technical work of challenging tax returns from those UK traders and companies who seek to avoid or evade tax.

Whatever the nature of their work, one thing is clear: the skills and professionalism of **ARC members are essential to bringing in the money that funds public services for the benefit of all UK citizens.**

Each year they make a significant contribution to closing the Tax Gap, and last year they brought in the lion's share of the £12bn recovered.

**That's why ARC says...  
It's time to stop the cuts and invest in  
success**

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[www.arc-union.org.uk/deficit/](http://www.arc-union.org.uk/deficit/)

[www.twitter.com/arc\\_union](https://twitter.com/arc_union)

*published by*

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## Further reading

ARC's report, **Being Bold – a Radical Approach to Raising Revenue and Defeating the Deficit**, was published on 8 September. It recommends increasing the number of HMRC professionals to tackle tax cheats and raise funds for the Exchequer. For a copy of **Being Bold** email [arc@fda.org.uk](mailto:arc@fda.org.uk) or ring 020 7401 5558.

